

Key highlights

Macroeconomic environment

Financial results

Summary & Outlook

Business activities

Appendices





# Q12024 - high quarterly net profit with a marginal impact of CHF portfolio risk, continuation of the Bank's transformation

NBI growth, stabilisation of NIM. Increase in the cost base, normalisation of the cost of risk. The Bank's free float increased to 18.7%



#### #positive #up #stronger #together

- · Support for the energy transformation financing, consulting, new products, further increase in volumes
- Commitment to providing top quality customer service transformation of the corporate network, awards for the quality of business customer service
- · New products for retail customers: tennis card, tennis deposit
- · Continuation of technological changes using AI and cloud solutions
- Positive quarterly sales dynamics of key retail products, with still more potential to grow
- Continuation of trends in loan volumes slight increase of Institutional Customers' loans (no significant rebound on the market), visible impact of the decision to limit the sale of mortgage loans to current Customers base on the dynamics of the retail portfolio
- Increase in the balance of funds invested by Retail Customers (deposits: +1.6% q/q, investment products: +8.8% q/q). Decrease in corporate deposits from a high base at the end of the year
- · Growing transactionality and use of remote channels by customers
- · Increase in NBI due to higher non-interest income, stabilisation of NIM
- · Visible impact of inflation and investments in technological transformation on the cost base growth
- · Normalisation of the cost of credit risk while maintaining a very good quality of the loan portfolio
- Marginal impact of the legal risk of the CHF loan portfolio in Q1 2024 after a significant growth in Q4 2023
- Further improvement of the capital position resulting from lower RWA (securitisation transaction completed in March 2024)
- · Payment of dividend from 2023 net profit

net profit

**PLN** 591 m

+21% y/y

ROE

18.0%

+10 pp q/q +1 pp y/y

gross loans

PLN 88.8 bn

~0% q/q -2% y/y NIM

3.5%

-4 bps q/q +25 bps y/y

NBI

PLN 1.9 bn

+6% q/q +12% y/y expenses

PLN 921 m

+12% q/q +17% y/y

### **GObeyond Strategy 2022-25**

Key achievements in Q1 2024



• Support for the **energy transformation**:

- financing investments worth in total PLN 1.3 billion in renewable energy sources and energy efficiency of individual customers and housing communities under the European Investment Bank program
- · substantive support with technical documentation for approximately 850 thermal modernisation investments worth over PLN 340 million under the EFFRB Program (ELENA for Housing Communities)
- financing construction of photovoltaic projects portfolio in Poland with R.Power worth PLN 113.9 million
- New products on offer: pro-ecological investment loans guaranteed by BGK "Biznesmax Plus" and "Ekomax"

**#UP** 

- · Transformation of the network of corporate centres and separation of homogeneous groups of customers in order to even better adapt the service provided to their needs and specificity
- New products on offer: Visa tennis card a special offer for tennis fans with a number of benefits, Tennis deposit with an attractive interest rate
- · Cooperation of the Bank and BNP Paribas Faktoring with Monevia FinTech complete factoring solutions on preferential terms for micro and small business Customers of the BNP Paribas Group
- · Awards from the financial magazines Global Finance and The Digital Banker for the quality of business customer service

- Oracle Fusion ERP Cloud start of the implementation of the first Enterprise Resource Planning (ERP) system in the banking sector operating entirely in the cloud, which will increase the efficiency of the organisation and increase the integrity of processes
- Pilot phase of the Knowledge Chatbot "GENiusz" tool, based on GenAl technology enabling employees to quickly search for information within Bank's databases
- Launching behavioural protection in the GOmobile application, available for all Customers

- Distinction in the **Ethical Company** ranking of Puls Biznesu
- Third edition of the Pocket Money Mission an educational project conducted in primary schools across Poland which has already helped 60 thousand children to acquire financial knowledge
- Fifth edition of the internal knowledge sharing programme #UniversITy trainings on new technologies, programming, agile project management

PLN 9.4 bn

of sustainable financing at the end of March 2024

PLN 15.9 bn

volume of investment products at the end of March 2024

215

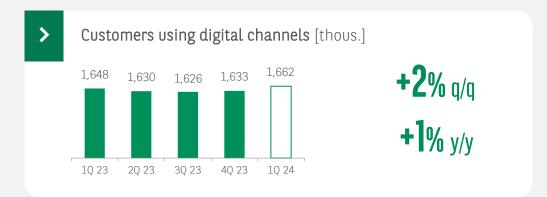
active robots supporting Bank's operations

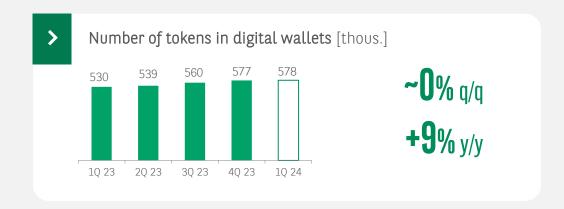
Top Employer Polska

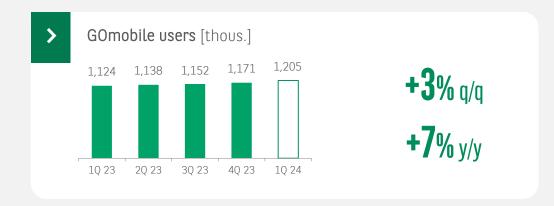


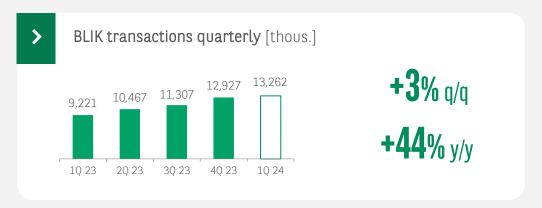
# **#GOdigital - statistics**

Constant development of mobile banking. Further growth in the number of transactions and users











GOmakler | application |



GOdealer application

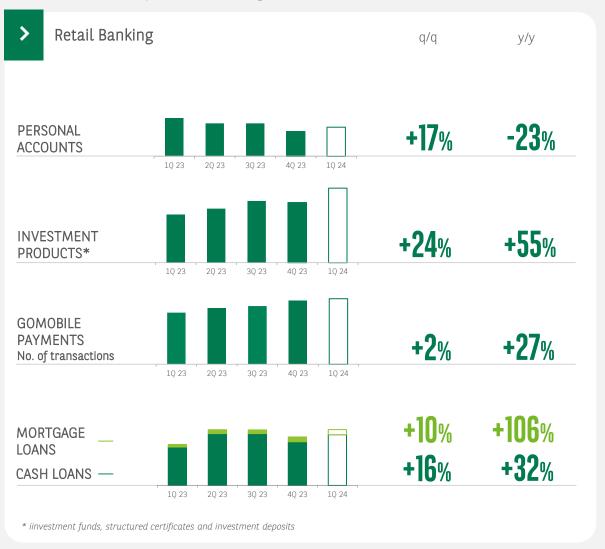


GOinvest service



## **Customer business activity - sales & transactional volumes**

Continued high sales dynamics of investment products, gradual return to higher levels of acquisition in Retail Banking, no significant changes in the area of Corporate Banking



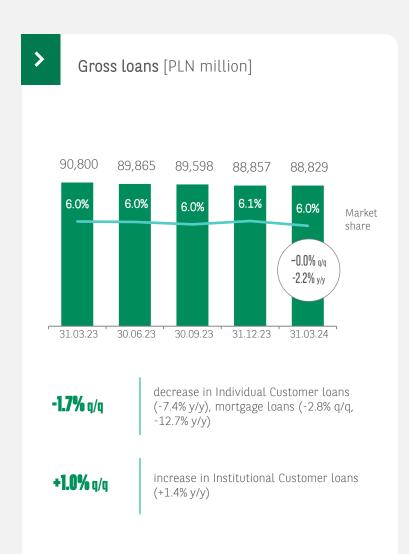


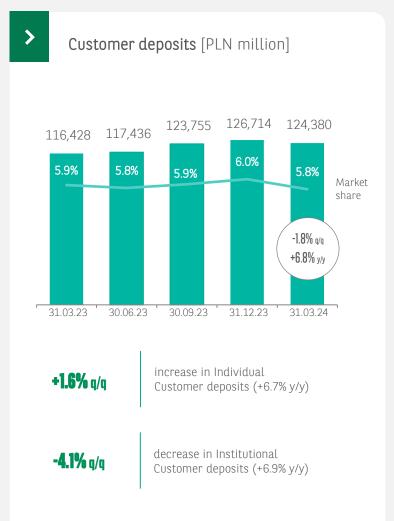
We support our Customers in business development by actively participating in key deals on the market



### Loan and deposit volumes

Stabilisation of the loan portfolio. Further stable growth in individual deposits, outflow of institutional deposits from the high base at the end of the year

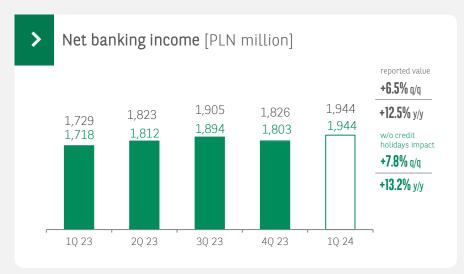


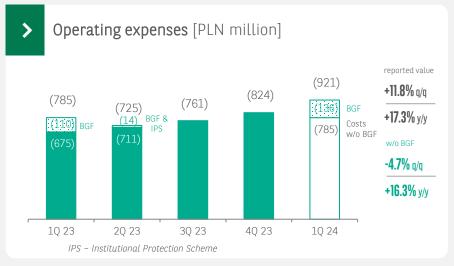


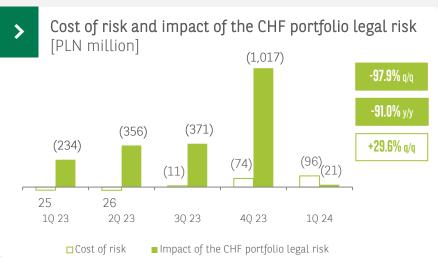


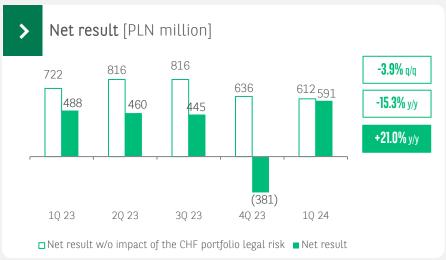
# **Quarterly financial results**

Growth of net profit - NBI improvement, cost base increase, normalisation of the cost of risk, no material impact of the legal risk of the CHF portfolio on the results









Increase in the quarterly level of NBI. Slightly lower net interest income, higher net fee and commission fee income and net trading income.

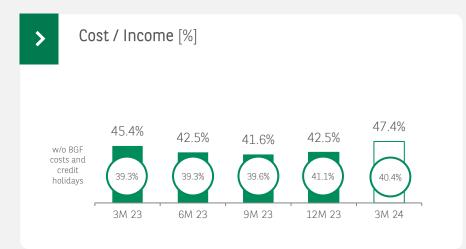
Visible impact of inflation and capital expenditures on the growth in the cost base. Seasonal quarterly increase in regulatory costs (BGF, PFSA).

Normalisation of the cost of risk. Lower cost of risk in earlier quarters resulting mainly from positive one-off events.

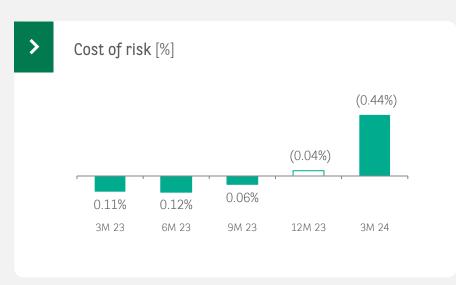
Significantly lower impact of the legal risk of the CHF mortgage portfolio compared to Q4 2023.

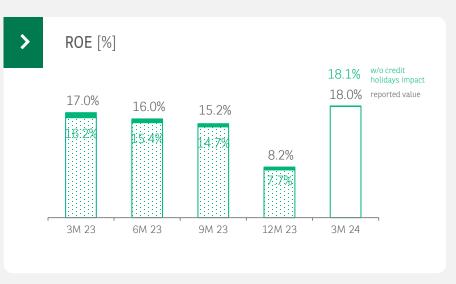
# **Key financial ratios**

Stabilisation of the net interest margin. The cost of risk normalisation while maintaining very good quality of the loan portfolio. High level of return on equity (enhanced by the lack of CHF risk impact)









Increase in the reported Cost / Income ratio on a quarterly basis as a result of the recognition of BGF costs and an increase in salaries.

C/I improvement excluding costs of BGF.

Stabilisation of the net interest margin as a result of surplus liquidity management and optimisation of the cost of financing.

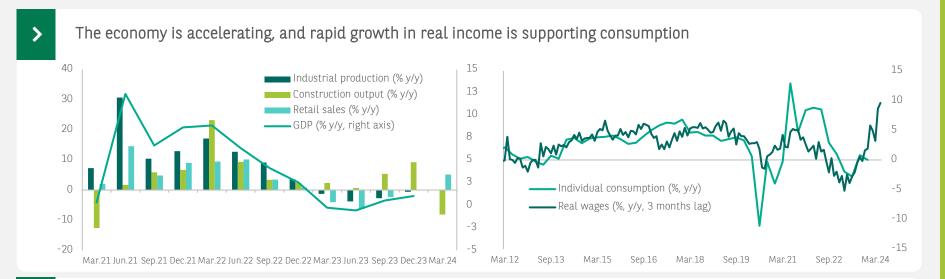
Normalisation of credit risk costs at a level consistent with long-term expectations, taking into account the specificity of the Bank's loan portfolio. Very good quality and durability of the portfolio.

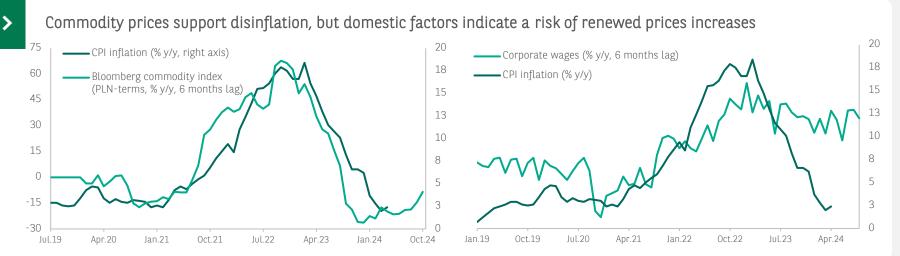
ROE at the level of 18.0%.



### GDP, economic situation and inflation

The economy is accelerating and inflation has already reached this year's minimum





Available data indicate a continuing recovery of the Polish economy at the beginning of 2024, mainly due to the acceleration of domestic demand. While last year investments were the main factor supporting the economic situation, this year the most important driver of growth is household consumption expenditure.

Growing consumption is the result of rapidly nereasing real income, which is the result of both a double-digit increase in nominal vages, higher social transfers, and rapidly decreasing inflation, the annual rate of which dropped to approximately 2% at the end of Q1 2024.

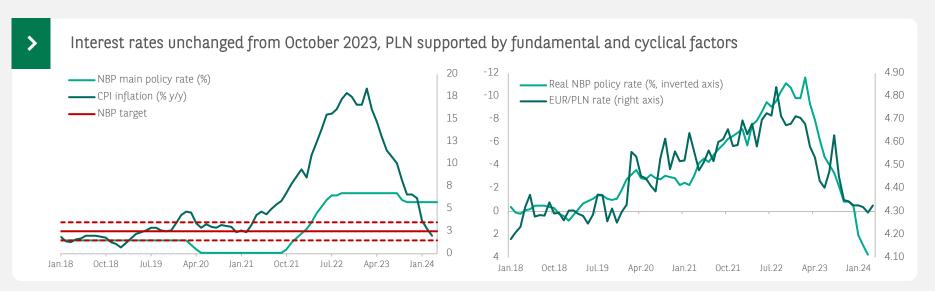
Ine main factors contributing to the decline in inflation are the constantly decreasing prices of raw materials and the stronger exchange rate of the Polish zloty. However, domestic inflationary pressure resulting from wage and demand factors remains high. This pressure - combined with the increase in the VAT rate on foodstuffs in April and at least partial release of energy prices from midyear - may cause inflation to accelerate again the following months.

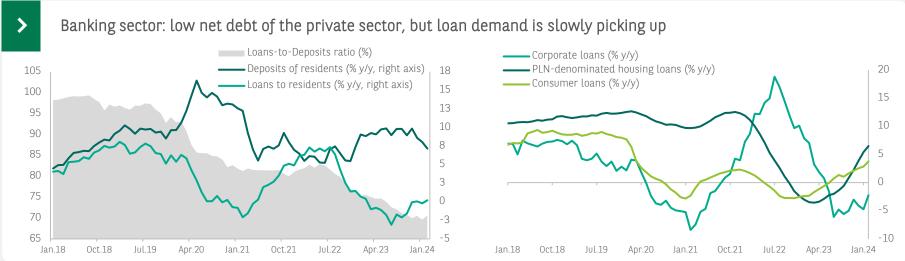
Source: Statistics Poland (GUS) Furastat Macrobond BNP Paribas



### Monetary policy, exchange rate and the banking sector

Stabilisation of interest rates supports the zloty, and economic growth gradually increases the demand for loans





Since October last year, the Monetary Policy Council has kept interest rates unchanged, and Council members do not indicate a quick prospect of resuming the cycle of easing monetary policy.

A positive real interest rate - thanks to low inflation - is one of the factors supporting the strengthening of the Polish zloty.

Additionally, the appreciation of the domestic currency is supported by the continuing surplus on the current account and the prospect of an inflow of significant funds from European Union funds. Over the last few months, the Polish zloty has clearly strengthened, and the EUR PLN exchange rate is currently around 4.30.

The weak economic climate last year combined with relatively high level of interest rates is still reflected in banking sector data, and private sector net debt continues to decline.

Acceleration of GDP growth this year should translate into a renewed increase in demand for credit. The first signs of recovery in the credit market have already appeared in the last few months - especially in the retail segment.

Source: Statistics Poland (GUS), Eurostat, NBP, PFSA, Macrobond, BNP Paribas





# Key financial data - Q12024

Solid financial results. The impact of inflation and realised investments on the cost base. Comfortable liquidity position



### Financial results

Net profit	PLN 591 million	+21.0% y/y (PLN +103 million)	
Net banking income	PLN 1,944 million	+12.5% y/y (PLN +215 million), of which: net interest income: PLN 1,402 million, +16.9% y/y net fee & commission income: PLN 335 million, +3.1% y/y net trading income: PLN 213 million, -9.1% y/y	
Expenses	PLN -921 million	+17.3% y/y (PLN +136 million)	
Expenses (w/o BGF)	PLN -785 million	+16.3% y/y (PLN +110 million)	
C/I Ratio	47.4%	+2.0 pp y/y	
C/I Ratio (w/o BGF & credit holidays)	40.4%	+1.1 pp y/y	
Impact of the CHF portfolio legal risk on P&L	PLN -21 million	-91.0% y/y (PLN +213 million)	
Net impairment write-offs	PLN -96 million	(PLN -121 million y/y)	

-
~

### Volumes

Assets	PLN 159 billion, +8.2% y/y
Loans (gross)	PLN 89 billion, -2.2% y/y
Debt securities	PLN 46 billion, +30.7% y/y
Customer deposits	PLN 124 billion, +6.8% y/y
Investment products	PLN 16 billion, +49.1% y/y
Equity	PLN 13 billion, +8.5% y/y



### Indicators

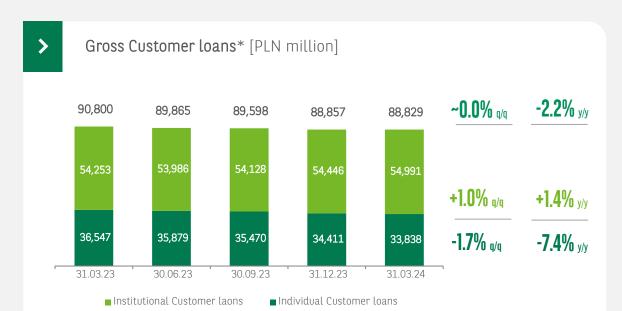
Total Capital Ratio	16.84%
Tier 1	12.77%
MREL standalone (% TREA)	21.98%
ROE	18%
BVPS (PLN)	91.2
Net loans/deposits	69%
LCR	234%
NIM (net assets, quarterly)	3.53%



### Loan portfolio

Increase in Institutional Customer loans. Increase in the value of the cash loan portfolio





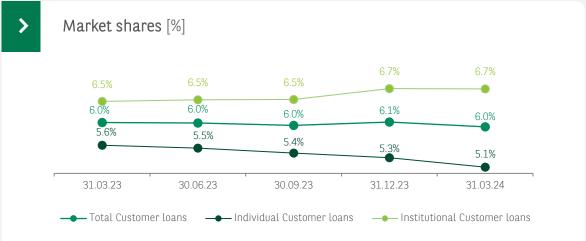
#### Individual Customers' portfolio:

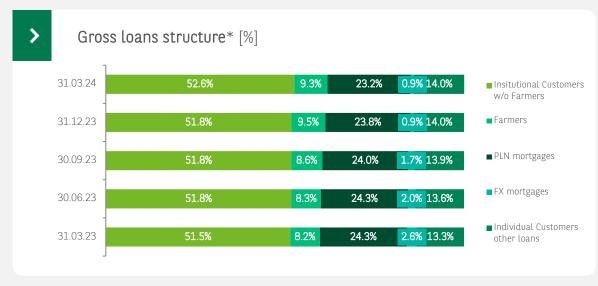
- decrease in the value of CHF mortgage loans (-8.7% q/q, -68.4% y/y) among others due to the strengthening of the Polish zloty and the impact of legal risk recognised as a reduction in the gross value
- · decrease in the value of PLN mortgage loans (-2.5% q/q, -6.8% y/y)
- $\cdot$  increase in the value of cash loan portfolio (+1.3% q/q, +3.9% y/y)

#### Institutional Customers' portfolio:

- slight increase in the portfolio of enterprises (+1.3% q/q, -1.5% y/y) as well as the leasing portfolio (+2.6% q/q, +9.4 y/y)
- $\cdot$  decease in the portfolio of individual farmers (-1.5% q/q, +10.9% y/y)

The value of sustainable financing at the end of Q1 2024: PLN 9,368 million (-2.4% q/q, +26.8% y/y)



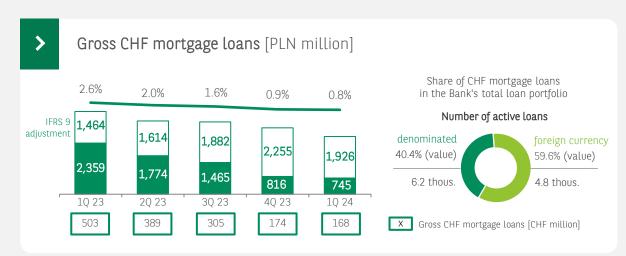


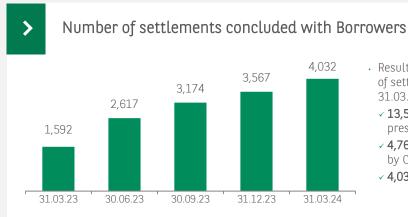


<sup>\*</sup> Including the portfolio measured at fair value

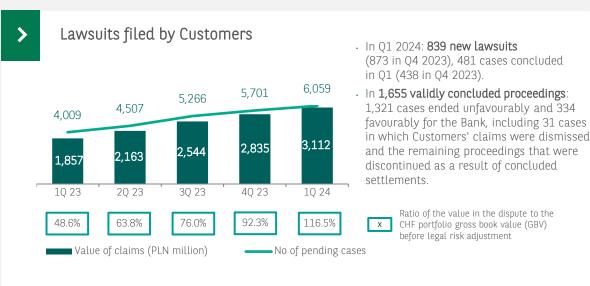
### CHF mortgage loan portfolio

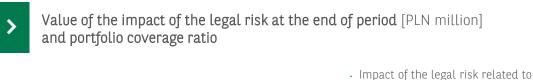
Marginal impact of the CHF legal risk on Q1 2024 after a significant increase in Q4 2023. Continuation of concluding settlements with Clients





- Results of individual negotiations of settlements with Customers as at 31.03.2024:
- √ 13,504 individual settlement offers presented to Customers,
- √ 4,762 negotiation proposals accepted by Customers,
- √ 4,032 settlements concluded.







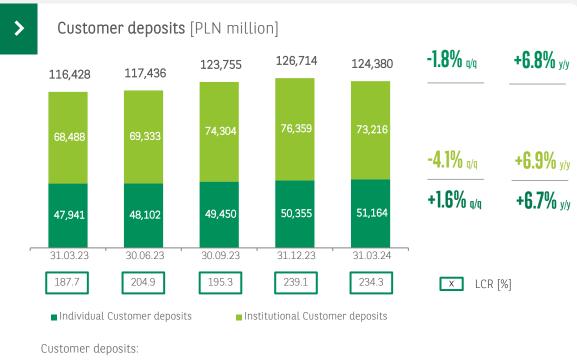
- Impact of the legal risk related to settlements with Customers as at 31.03.2024: PLN 73.4 million (as at 31.12.2023: PLN 150.3 million).
- In Q1 2024, the Bank used PLN 79.4 million for concluded settlements and PLN 115.8 million for the final judgments (Q4 2023: PLN 61.2 million and PLN 133.7 million, respectively).
- CHF portfolio GBV provision coverage ratio before legal risk adjustment

# **Customer deposits**

78%

An increase in the value of individual Customer deposits with a decrease in corporate deposits. An increase in the share of term

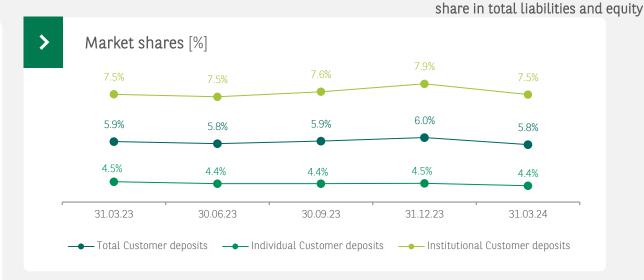
deposits to the levels observed before December 2023

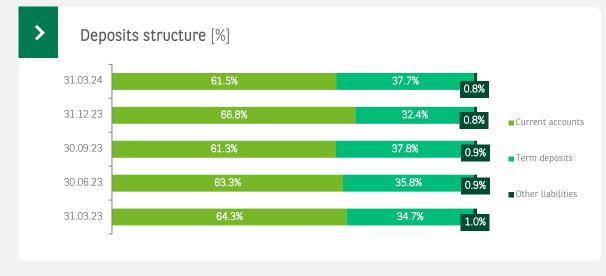


- Institutional Customers w/o Farmers: -6.4% q/q, +4.0% y/y
- Individual Customers: +1.6% q/q, +6.7% y/y
- Farmers: -10.4% q/q, +27.0% y/y
- Public sector: +74.2% q/q, +49.7% y/y

Increase in the share of term deposits. Share of term deposits in total Customer deposits in Q1 2024 at 37.7%, +5.3 pp q/q:

- Individual Customer deposits 46.5%, -1.5 pp q/q
- Institutional Customer deposits 31.6%, +9.4 pp q/q

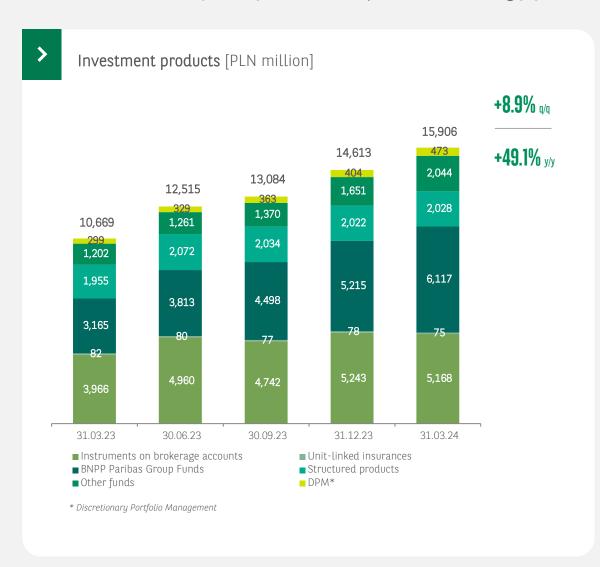






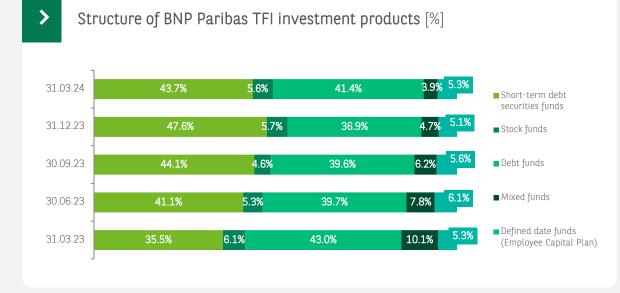
### **Investment products**

Increase in the value of all key investment products, doubling y/y the value of BNPP Group's investment funds



### Increase in the value of investment funds and Customers' assets on brokerage accounts y/y

- In Q1 2024, there was a further increase in the value of funds invested in investment funds of the BNP Paribas Group (+93.3% y/y, +17.3% q/q).
- Customers' interest in subfunds investing in the market of short-term debt instruments is maintained.
- Significant y/y increase in the value of Customers' assets on brokerage accounts (+30.3%), slight decrease q/q (-1.4%).

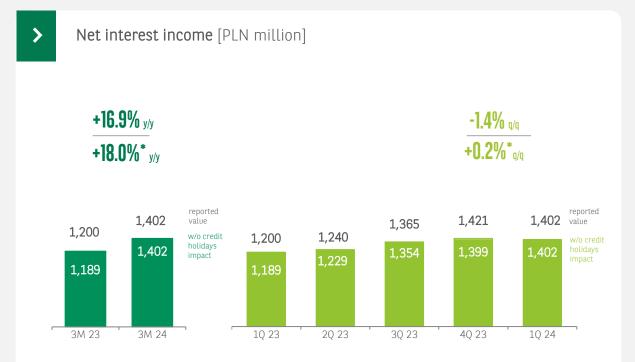




### **Net interest income**

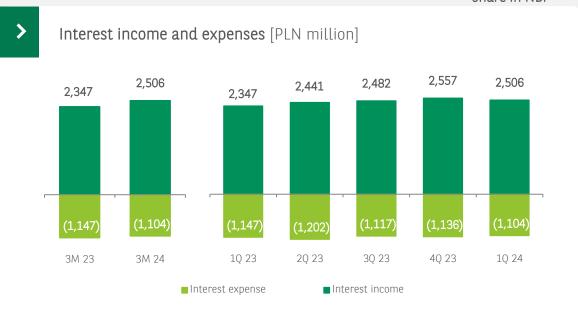


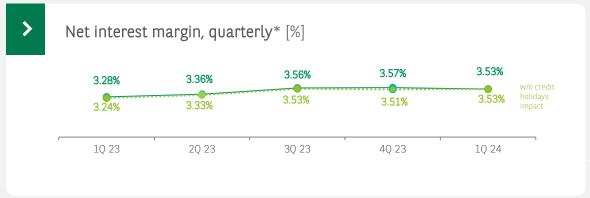
Maintaining the level of net interest margin. Positive impact of surplus liquidity management as well as cost of deposits' optimisation





- Improvement of net interest income on derivatives as part of fair value hedge accounting (lower negative impact) by PLN +102 million y/y (PLN +4 million q/q).
- The decline in the level of interest income on loans was partially neutralised by the decline in interest
  costs on Customer deposits, both annually and quarterly (lower by 11 bps average cost of Customers'
  deposits in Q1 2024 vs Q4 2023).
- No positive impact of credit holidays (in Q4 2023, the impact of credit holidays was PLN +23 million).







<sup>\*</sup> w/o impact of credit holidays

# Net fee and commission income

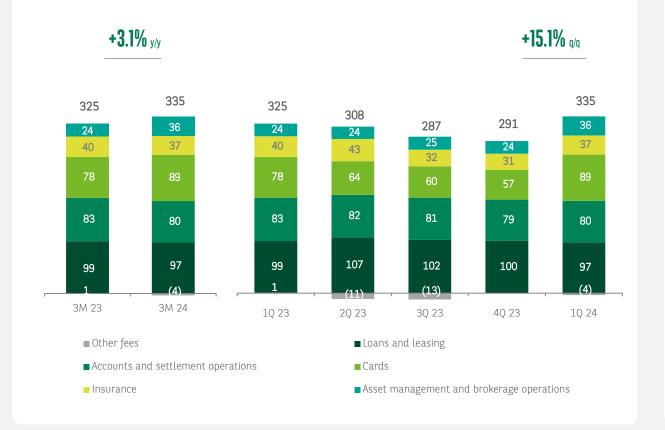


Net fee and commission income in Q1 2024 at a record high level thanks to higher F&C from cards, asset management & brokerage operations and insurance

share in NBI



Net fee and commission income [PLN million]





Fee and commission income and expenses [PLN million]



- Higher y/y net fee and commission income for asset management and brokerage operations and in the banking card area.
- Increase in quarterly F&C thanks to higher results:
- in the card area (annual settlements for sales support from Mastercard),
- for asset management and brokerage operations (higher revenues from the sale of IBV deposit certificates, custodial services and sales and management of investment funds),
- from insurance (higher revenues from cooperation with Cardif consumer loan insurance).

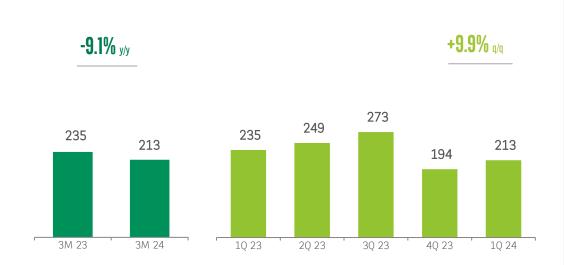


# **Net trading and investment income**

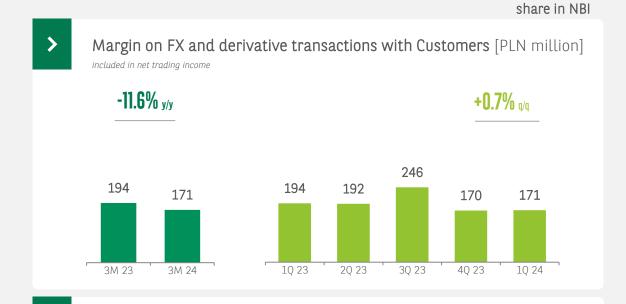


The increase in the net trading income related mainly to higher result on trading activities

> Net trading income [PLN million]



- Decrease in the net trading income y/y in consequence of a lower result on the margin on currency and derivative transactions with customers.
- Improvement of the quarterly net trading income due to better results from trading activities.
- Positive impact of the valuation of stocks and shares in infrastructure companies on a quarterly and yearly basis (VISA, MC, BIK, KIR) PLN +6.8 million q/q and PLN +10.7 million y/y.





• Change of net investment income y/y and q/q as a result of fluctuations in the valuation of the loan portfolio measured at fair value (PLN +3.8 million in Q1 2024 vs PLN -14.7 million in Q4 2023 and PLN -12.4 million in Q1 2023).



### Operating expenses, depreciation and amortisation

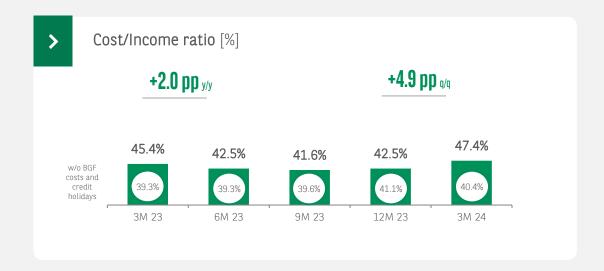
Visible impact of inflation and further investments on the cost base increase. Seasonal cost increase resulting from regulatory fees

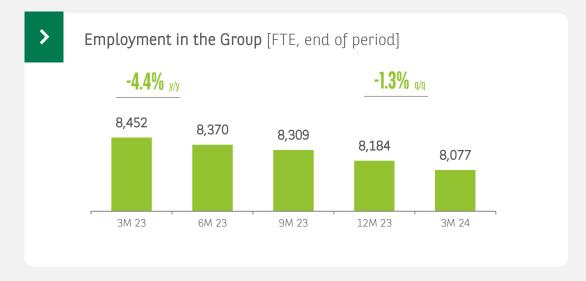
Operating expenses [PLN million] **+17.3%** y/y +11.8% q/q +16.3%\*<sub>y/y</sub> -4.7%\*<sub>a/a</sub> (921)(824)(921)(785)(761)(785)(725)(136) (126) (117) (126) (110)(116) (116) (107) (110) (107) (278)(240)(381)(379)(368)(342)(355)(379)(342)3M 23 3M 24 10 23 2Q 23 30 23 4Q 23 10 24



■ Bank Guarantee Fund & IPS ■ Depreciation & amortization ■ Other administrative costs ■ Personnel expenses

- Increase in personnel expenses on an annual basis as a result of an increase in wages, partially neutralised by a decrease in employment by 375 positions.
- Increase in other administrative costs on an annual basis related mainly to higher costs of consulting (including CHF loans).
- Increase in depreciation costs on a quarterly and annual basis results from further transformation and digitalisation as well as the acceleration of depreciation of certain systems.



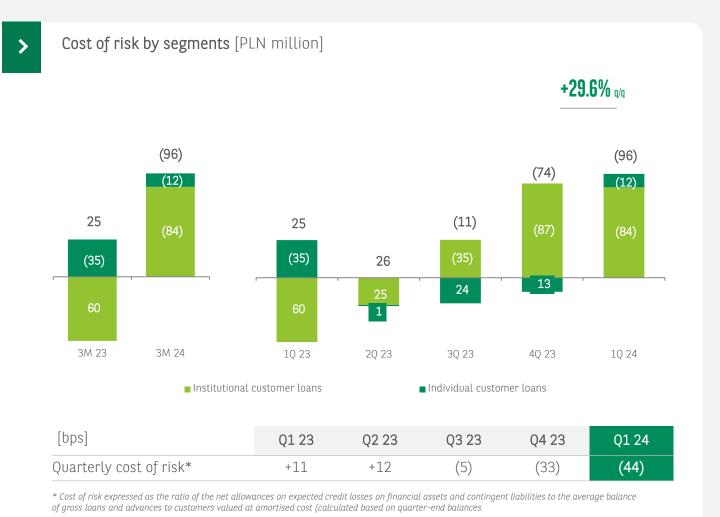




<sup>\*</sup> w/o BGF costs

### Net allowances on expected credit losses

Normalisation of the cost of credit risk, while maintaining the very good quality and resilience of the portfolio



In Q1 2024, the cost of risk result amounted to PLN -96 million. Apart from the good quality of the loan portfolio, the level of the cost of risk was significantly impacted by, among others:

- additional provisions for one institutional Customer in the amount of PLN 42 million as a result of the deterioration of the rating,
- positive result on the sale of NPL exposure of one institutional Customer in the amount of PLN 18 million.

The lower cost of risk in the previous quarters resulted primarily from one-off events, including the release of previously created provisions for the future materialisation of risk.

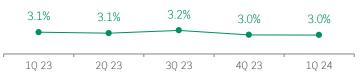
The Bank assumes that, excluding the additional effects (NPL portfolio sale, models changes etc.), the cost of risk realised in the last two quarters is consistent with the long-term expectations taking into account the specificity of the Bank's loan portfolio.

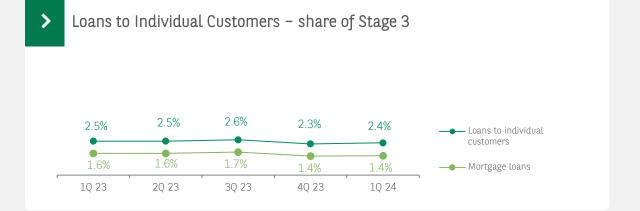
## Loan portfolio quality

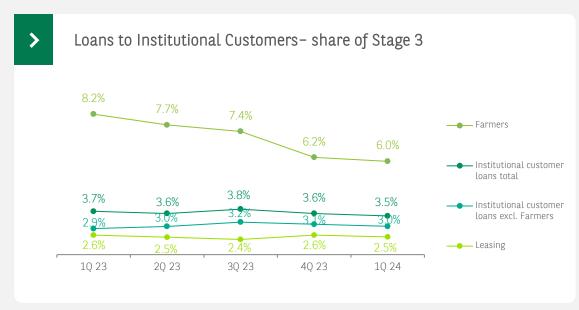
Stable low level of the Stage 3 share in the loan portfolio

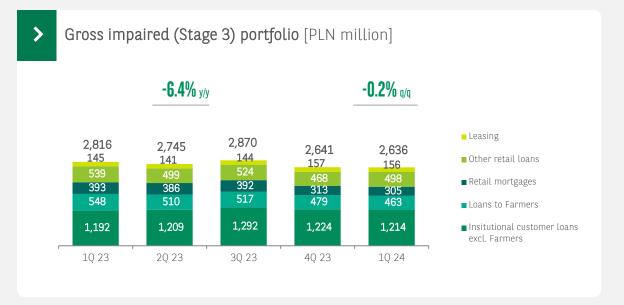


NPL ratio for both loan portfolios in total (measured at fair value and at amortised cost) was **3.1%** at the end of Q1 2024







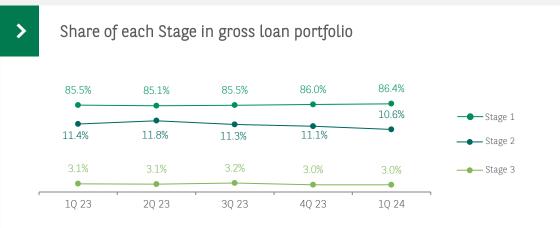


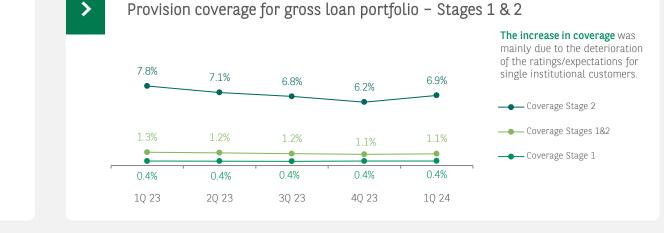
Data for the portfolio measured at amortised cost, unless otherwise stated.

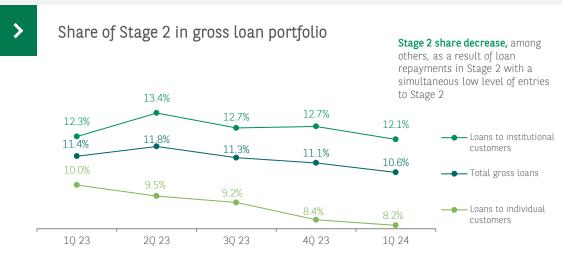


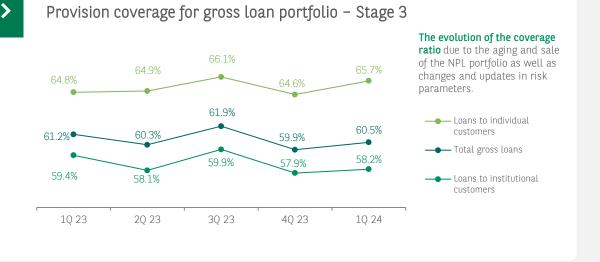
## Loan portfolio quality

Stable loan portfolio quality, adequate provisions coverage ratios





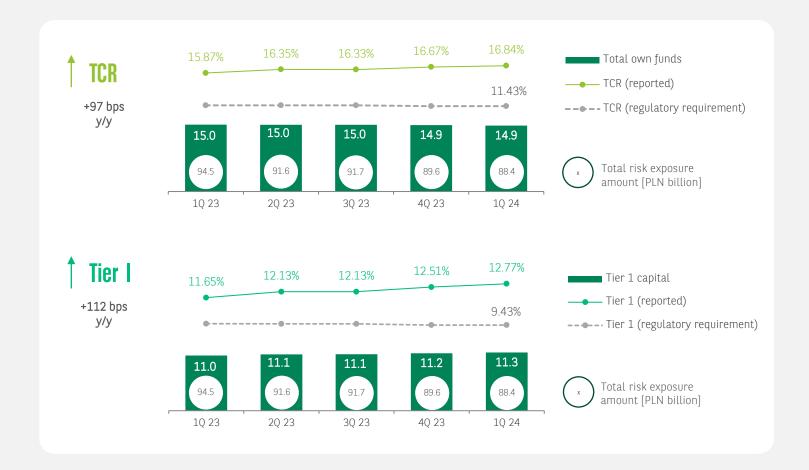




Data for the portfolio measured at amortised cost, unless otherwise stated.

### **Capital adequacy**

Safe and stable capital position



TCR and Tier 1 above the minimum regulatory requirement as at the end of Q1 2024: +5.4 pp and +3.3 pp, respectively

Decrease in risk-weighted assets mainly as a result of the conclusion of a synthetic securitisation transaction with IFC in March 2024.

No significant changes in own funds in Q1 2024.

Specific regulatory requirements for the Bank at the end of Q1 2024:

- · no capital requirement for FX loans,
- OSII buffer at 0.25%,
- P2G capital add-on at 0.67 pp (consolidated) and 0.70 pp (standalone) (down by 0.10 pp in Q4 2023).

MREL-TREA ratio as of the end of Q1 2024 (21.98%) above the minimum MREL requirement (18.87% including the combined buffer requirement).

By Resolution no. 7 of the Bank's Ordinary General Meeting of 16 April 2024, over 50% of the Bank's net profit for 2023 was allocated to the dividend payout - DPS: PLN 3.41, dividend date: 23.04.2024, dividend payout date: 10.05.2024



### **Medium-term outlook**

Execution of the strategic priorities of the Bank while addressing the sector-wide challenges. Expected improvement in economic outlook

### MACROECONOMIC ENVIRONMENT

- Stabilisation of interest rates. Possible moderate cuts in Q4 2024
- Inflation declining at the beginning of 2024.
   In the second half of the year, its resurgence to about 5%
- Return of the economy to the growth path, inflow of funds from the National Recovery Plan - increasing demand of companies for credits
- Strong wage growth
- Uncertainty related to the geopolitical risks and potential escalation of international tensions

### THREATS AND CHALLENGES FOR THE BANKING SECTOR

- Legal risk of the CHF mortgage loan portfolio and its impact on the sector's profitability
- Extension of the so-called "credit holidays" until 2024 - the recognition of PLN 203 million negative impact in Q2 2024 Bank's financial results
- Challenges related to the benchmark reform
- The leading role of banks in the energy / ESG transformation
- Growing use of Al in banking

### PRIORITIES OF THE BANK

- Increase in acquisition of new Customers and the Customer satisfaction level
- Optimisation of the Customer model and service costs
- Continued transformation of systems & processes
- Efficient capital management
- Cooperation with fintechs to implement solutions in the areas of digitalisation and beyond banking
- Continuation of concluding settlements with Clients and successively addressing the risk of the CHF mortgage loan portfolio

IN THE VOLATILE ENVIRONMENT THE BANK IS FOCUSED ON CONTINUING TRANSFORMATION, COMPETITIVENESS OF BUSINESS SOLUTIONS AND BUILDING VALUE FOR SHAREHOLDERS - ACQUISITION AND BUILDING CUSTOMER RELATIONSHIPS, INCREASING USAGE OF DIGITAL CHANNELS, TRANSACTIONALITY AND SUPPORTING THE GREEN TRANSFORMATION



### **Retail and Business Banking & Personal Finance**

Increased sales of investment products. Further digitisation





-43 thous. -1% y/y

-12 thous. -0.3% q/q

#### **Business development**

Deposits - change in balance q/q: PLN +0.3 bn, 0% (+11% y/y) Loans - change in balance q/q: PLN -0.7 bn, -2% (-7% y/y)

Sales - value in Q1, change q/q || y/y

- Personal account: 47.7 thous., +17% || -23%
- Credit card: 7.2 thous., +5% || -19%
- Cash loan: PLN 0.9 bn, +16%, || +32%
- Micro loan (incl. leasing): PLN 0.7 bn, -56%, || -6%
- Investment products\*: PLN 3.0 bn, +24% || +55%

#### **Customer satisfaction**

NPS local benchmark - 8 place
NPS - 12, +2 pp (y/y)

Key measures in the Bank's assessment:

- bank is reliable, inspires confidence: +7 pp
- bank cares about my money: +5 pp
- bank offers me solutions, products that make my life easier: +4 pp

THE BEST BANKING BRANCH IN POLAND 12 branches of BNP Paribas Bank Polska awarded the Best Bank Branch in Poland Title



**Drop in complaints** from Retail and Business Banking Customers by 16% y/y (average monthly complaints inflow)

### **Transformation**

New products in offer for the Customer:

- **Visa Tennis card** with discounts and benefits from partners
- Tennis deposit with attractive interest rate
- Special offer **Account with moneyback** promoting the Bank's personal account, card and electronic banking

 ${\bf Cash\ loan\ marketing\ campaign\ }$  in the mobile app, on the Internet and on TV

**Paperless and electronic signature:** 179 thousand orders in Q1 2024, i.e. ~50% of all authorized/signed transactions

#### **Digitalisation**

In Q1 2024:

- 13.3 million BLIK transactions: +2.6% q/q || +44% y/y
- 81 million logins to mobile banking: +5% q/q || +14.5% y/y

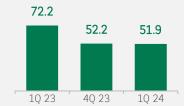
Consistent increase in **digital sales share in total sales** of key products: number of cash loans (E2E): 45% in Q1 2024 vs 35% in Q1 2023; number of investment products\*: 65% in Q1 2024 vs 43% in Q1 2023

#### New functionalities in remote banking:

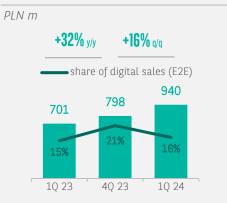
- GOonline investment dashboard, certificates for the mortgage loan, Tariff Plan Change
- **GOmobile** investment dashboard, behavioural protection, opening foreign currency and auxiliary accounts for companies

### Acquisition of Individual Customers





#### Sale of cash loans



### Sale of personal accounts



#### Sale of investment products\*



 $<sup>* \ \</sup>textit{Investment funds, investment deposits and structured certificates}$ 

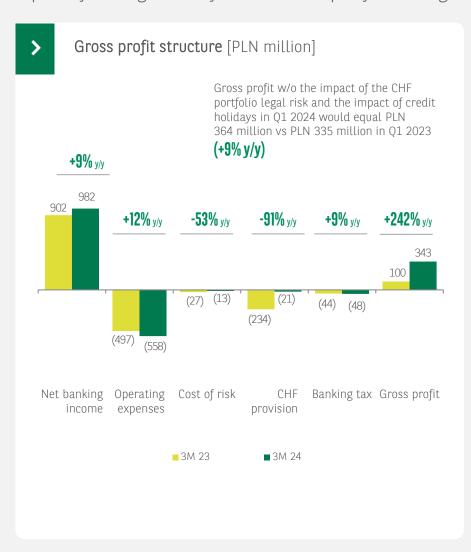


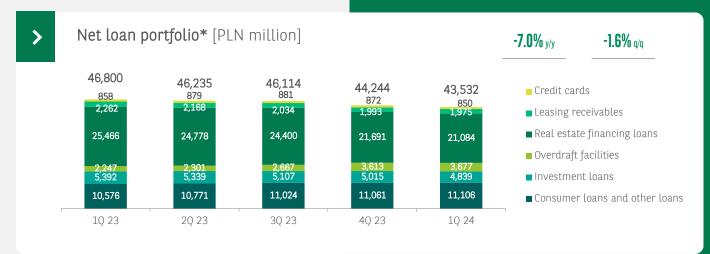
### **Retail and Business Banking & Personal Finance**

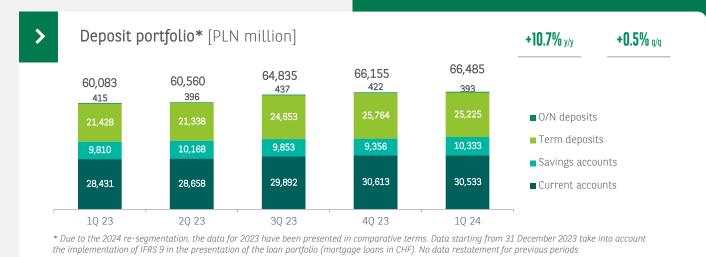
Increase in the interest and fee & commission income neutralising higher costs. Significantly lower impact of the legal risk of the CHF loan portfolio along with a continuously low cost of credit risk

Segment's share in the Group's net banking income









### **Corporate & SME Banking**

Focus on adressing Customers' needs and service quality, further growth of transactionality

### **Business development**

- Further increase of income: Corporate Banking +2% q/q (+14% y/y); SME Banking +1% q/q (+24% y/y)
- Loan volumes under the influence of a limited demand for credits from enterprises: in Corporate Banking +2% q/q (-2% y/y), in SMEs -3% q/q (-3% y/y)
- · High share in the corporate loan market of 8.5% at the end of March 2024
- Leasing sales (new volume in Q1 2024): PLN 484 million for Corporate Customers (+25% q/q, +26% y/y), PLN 94 million for SMEs (+4% q/q, -25% y/y)
- Increase in leasing revenues: +14% q/q, +33% y/y
- Business growth in the Trade Finance area on an annual basis (revenues -6% q/q, +21% y/y)

#### Transformation and digitalisation

- Transformation of the network of corporate centres and separation of homogeneous groups of Customers in order to even better adapt the service provided to their needs and specifics.
- New functionalities for Customers in the GO Biznes ecosystem:
  - import of domestic payments in the Express Elixir mode in GOonline Biznes and GOconnect Biznes;
  - implementation of the "Create transfer to sender" functionality from the list of incoming transfers in the transaction history;
  - in the Statements module, adding the possibility to additionally generate bank statements in the XML format.
- Farmer consumer: enabling processing of credit transactions for farmers covered by consumer protection regulations.





Global Finance: Best SME Awards 2024

for the best bank for small and mediumsized enterprises in Poland The Digital Bankier: Global SME Banking Innovation Awards 2024

for the best bank for medium-sized enterprises in Central Europe



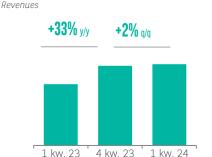
**12.1** thous.

Corporate Customers **23.3** thous.

SME Customers

+0.1 thous., +0.8% y/y +0.1 thous..,+0.5% g/g -0.9 thous., -3.8% y/y -0.4 thous., -1.6% q/q

**Cash management** - further increase in cross-selling and transactionality

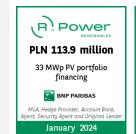


**Foreign exchange transactions -** decrease of revenues from foreign exchange transactions as a result of strong zloty

Revenues



#### Selected significant transactions carried out in Q1 2024







PLN 1 067 million
Refinancing, financing of acquisitions and general purposes





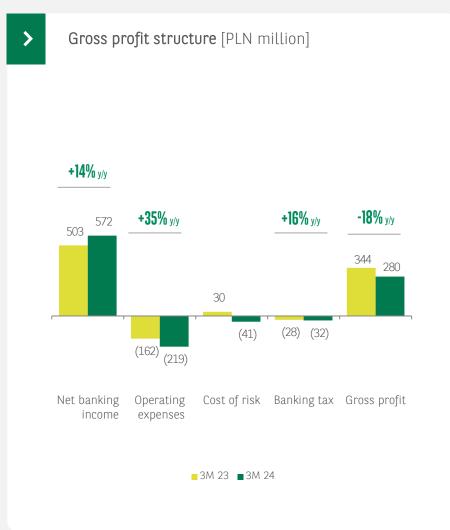


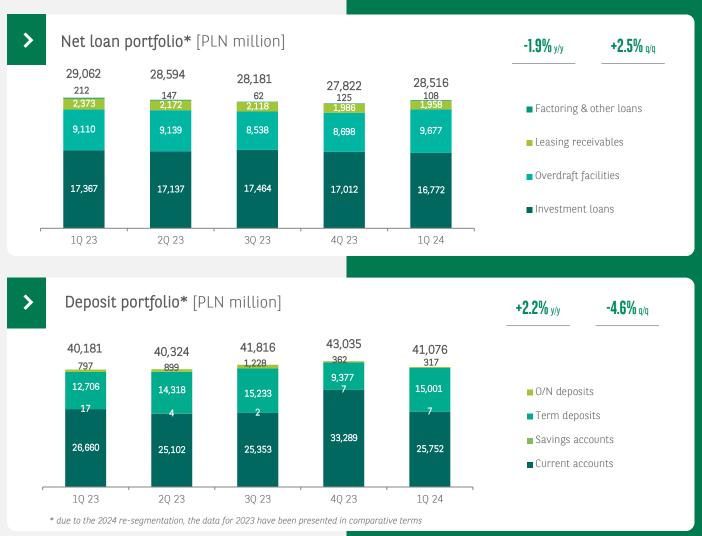


Segment's share in the Group's net banking income



NBI growth mainly due to the increase in the deposit balance and margin optimisation. Costs impacted by higher regulatory fees, personnel costs and depreciation



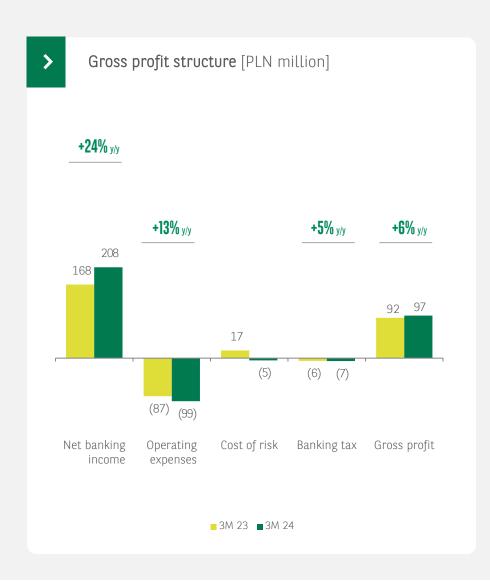


# **SME Banking**

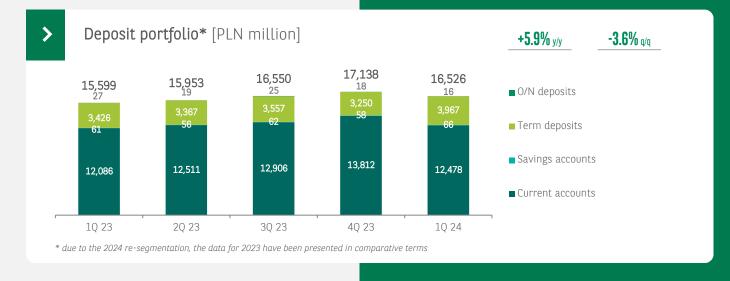
Increase in the gross profit mainly as a result of higher net interest income. The cost base increase

Segment's share in the Group's net banking income









## **Food & Agro Sector**

Development of relations with agricultural and food production market participants, support for sustainable transformation

# 200

77.4 thous. Food & Agro

#### **Business development**

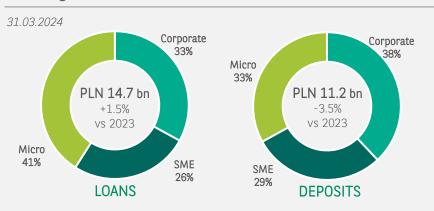
- Adaptation of products and the process of selling loans to Farmers to the requirements of the Consumer Credit Act - maintaining continuity of customer service
- Re-introduction of preferential loans liquidity and crop loans for H1 2024. At the end of Q1, Customers interest in financing amounted to over PLN 1 billion\*
- Promotional consolidation loan offer for farmers supported by a marketing campaign "Lighter with one instalment"
- · Spring crop insurance sales campaign
- \* the final amount of loans depends on creditworthiness and signing a loan agreement

# Sales support actions and relations with Customers

Active participation in industry events:

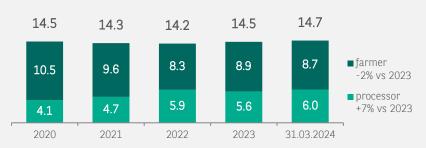
- Meat Congress & Plant alternatives 2024 strategic partner, sector presentation "Market of meat. Challenges and trends"
- Next editions of analytical commentaries as part of the Food & Agro Sonar series
- Content partner for meetings with Customers, internal events for the Bank's Customers and industry organisations

#### Food & Agro volumes



#### Loan portfolio\*

gross, PLN billion



<sup>\*</sup> due to the 2024 re-segmentation, the data for 2023 have been presented in comparative terms



### agronomist

- · more than **85 thous.** users\*
- · more than **224 thous.** visits in Q1 2024
- · more than 50% of users are women

#### \* unique users visiting the platform in Q1 2024

#### Initiatives implemented in Q1 2024

- ESG materials production and publication of materials related to environmental and social impact reporting in line with the CSRD for the food production value chain
- Agronomist's benefits campaign an information campaign regarding the benefits for external Customers and the Bank of using individual tools and functionalities of the platform

### **Bank subsidiaries**

Positive impact of favourable trends on the debt securities market on TFI activities and assets growth in Q1 2024. Further growth of leasing assets

#### BNP Paribas Towarzystwo Funduszy Inwestycyjnych S.A.

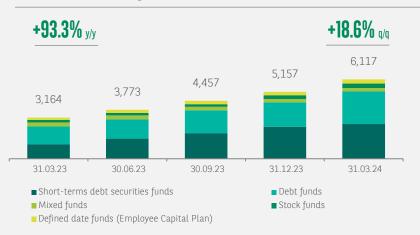
- The value of assets under management at the end of Q1 2024 amounted to PLN 6.1 billion (+18.6% q/q). In this period, the value of assets of capital market investment funds in Poland increased by 9.3%.
- In Q1 2024, there was a continued increase in interest in the corporate bond subfund BNP Paribas Lokata Kapitału, whose net inflows at that time reached PLN 505 million. Significant net inflows were also recorded for the following subfunds: BNPP Papierów Dłużnych Krótkoterminowych (PLN 155 million) and BNP Paribas Konserwatywnego Oszczędzania (PLN 86 million). Record net inflows were recorded in February (PLN 311 million).
- The market share of BNP Paribas TFI S.A. at the end of Q1 2024 (asset value of capital market funds) amounted to 2.73%.

#### **BNP Paribas Leasing Services Sp. z o.o.**

BNPP Leasing Services Sp. z o. o. in cooperation with the Bank offers a full range of leasing products to Personal Finance, micro-enterprises, SMEs and Corporate Customers.

- 5.6 thous. contracts concluded for the amount of PLN 1,134 million in Q1 2024 increase in value by 22.9% y/y.
- Record level of the portfolio of financed assets of PLN 6.6 billion (March 2024).
- Very good sales results in the Strategic Customers segment and Personal Finance.
- Focus on further improvement of the efficiency of the portfolio servicing process.

#### Assets under management of BNPP TFI [PLN million]



#### Leasing assets [PLN million]



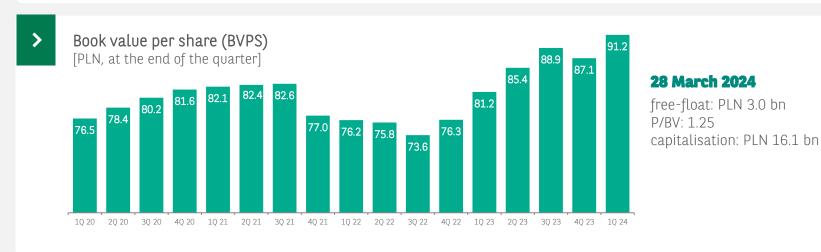




## Shares of BNP Paribas Bank Polska S.A.

Growth of all banks' share prices resulting from improved economic outlook and planned recordhigh dividends. Further increase of the Bank's free float following the successful ABB





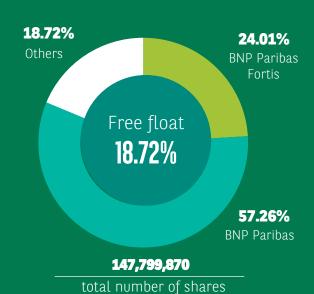
#### Fitch rating

Long-Term Issuer Default Rating (LT IDR) - A+ Short-Term Issuer Default Rating (ST IDR) - F1 Viability Rating (VR) - bbb-Shareholder Support Rating (SSR) - a+

#### ESG rating of Sustainalytics Agency

low risk at the level of 10.2 the best result among Polish banks

# Shareholder structure (5.04.2024)



On 5 April 2024, the Bank's share capital was increased from PLN 147,676,946 to PLN 147,799,870 as a result of taken up 44,608 M series shares and 78,316 N series shares in the exercise of rights attached to the A4 and B1 series registered subscription warrants, taken up previously.

On 14 March 2024, package transactions were concluded due to the completion of accelerated book building (ABB) regarding the sale of 8,860,616 shares of the Bank by BNP Paribas SA.



# **Material events**

in individual reporting periods

	<b>1</b> <sup>st</sup> quarter	<b>2<sup>nd</sup></b> quarter	<b>3<sup>rd</sup></b> quarter	<b>4<sup>th</sup></b> quarter
2024	<ul> <li>PLN -21.0 m CHF mortgage loan portfolio legal risk impact</li> <li>PLN -135.7 m BGF restructuring fund recognised in the Q1 2024 costs (total contribution amount set by BGF at PLN 144.0 m)</li> </ul>			
2023	<ul> <li>PLN +11.0 m adjustment to the impact of credit holidays (recognised in NII)</li> <li>PLN -234.4 m CHF mortgage loan portfolio legal risk impact</li> <li>PLN -110.0 m BGF restructuring fund recognised in the Q1 2023 costs (total contribution amount set by BGF at PLN 123.9 m)</li> </ul>	<ul> <li>PLN +11.0 m adjustment to the impact of credit holidays (recognised in NII)</li> <li>PLN -356.0 m CHF mortgage loan portfolio legal risk impact</li> </ul>	<ul> <li>PLN +11.0 m adjustment to the impact of credit holidays (recognised in NII)</li> <li>PLN -371.0 m CHF mortgage loan portfolio legal risk impact</li> </ul>	<ul> <li>PLN +22.7 m adjustment to the impact of credit holidays (recognised in NII)</li> <li>PLN -1,016.8 m CHF mortgage loan portfolio legal risk impact</li> <li>PLN -22.1 m costs of a restructuring provision for the process of group layoffs</li> </ul>
2022	<ul> <li>PLN -125.9 m contribution for the restructuring fund of BGF (PLN -151.7 m the whole BGF charge)</li> <li>PLN -83.0 m CHF mortgage loan portfolio legal risk impact</li> </ul>	<ul> <li>PLN -188.0 m IPS costs</li> <li>PLN -139.7 m CHF mortgage loan portfolio legal risk impact</li> </ul>	<ul> <li>PLN -965.0 m impact of credit holidays (recognised in NII)</li> <li>PLN -134.0 m CHF mortgage loan portfolio legal risk impact</li> <li>PLN -29.0 m costs related to the necessity to reimburse Customers for additional fees incurred until the mortgage is established</li> </ul>	<ul> <li>PLN +70.0 m adjustment to the impact of credit holidays (recognised in NII)</li> <li>PLN -383.3 m CHF mortgage loan portfolio legal risk impact</li> <li>PLN -58.2 m costs related to the Borrowers' Support Fund contribution</li> </ul>



## Loan portfolio

Structure of loans in Individual and Institutional Customer segments

>

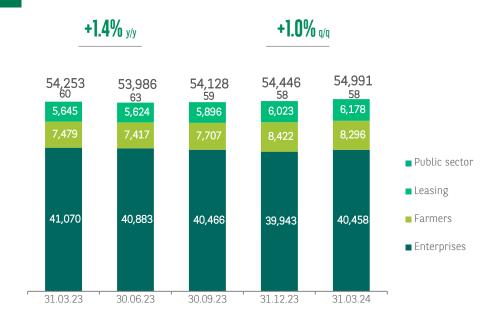
Individual Customer loans [PLN million]



- Further decrease in the PLN mortgage portfolio as a result of low sales of new loans. Decline in the value of CHF mortgages (-8.7% q/q, -68.4% y/y) primarily due to the impact of the legal risk recognised as a reduction of gross value.
- The share of mortgages in loans to Individual Customers amounts to 63.2% (-0.7 pp q/q, -3.9 pp y/y).
- Stabilisation of the cash loan portfolio +1.3% q/q (+3.9% y/y).



Institutional Customer loans\*\* [PLN million]



- Slight increase in gross loans to enterprises (+1.3% q/q, -1.5% y/y). Positive dynamics of the leasing portfolio +2.6% q/q (+9.4% y/y).
- Decrease in the individual farmers gross portfolio -1.5% q/q (+10.9% y/y). The share of the portfolio in loans to Institutional Customers stood at 15.1% (-0.4 pp q/q, +1.3 pp y/y).
- At the end of Q1 2024, the share of loans to enterprises in loans to Institutional Customers was equal to 73.6% (+0.2 pp q/q, -2.1 pp y/y), the share of leasing amounted to 11.2% (+0.2 pp q/q, +0.8 pp y/y).



<sup>\*</sup> Inter alia: car loans, instalment loans, overdraft facilities, credit cards

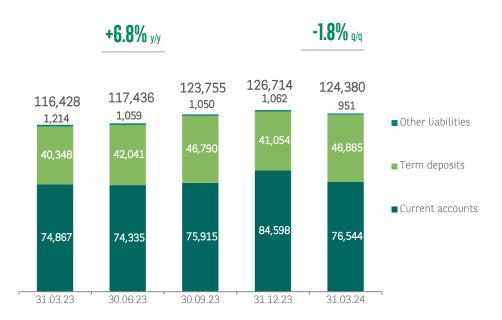
<sup>\*\*</sup> including the portfolio measured at fair value for "Farmers" and "Enterprises" items (breakdown based on MIS data)

## **Deposit base structure**

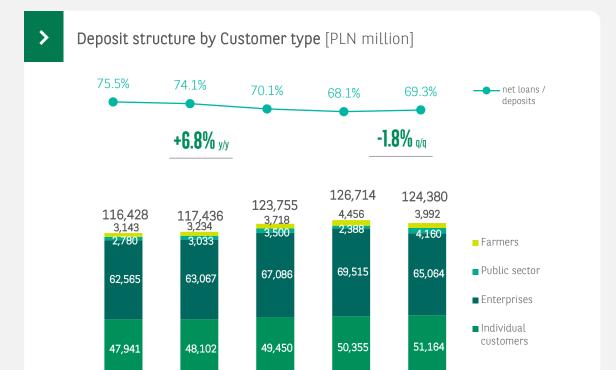
Term structure of deposits and by Customer segments



Deposit term structure [PLN million]



- Decrease in the share of customers' current accounts in total deposits: 61.5% at the end of Q1 2024 (-5.2 pp q/q, -2.8 pp y/y).
- In Q1 2024, term deposits increased (PLN +5,831 million, +14,2% q/q) while current deposits decreased (PLN -8,054 million, -9,5% q/q).
- In the case of current deposits, the portfolio of Institutional Customers decreased by PLN 9,222 million (-15.7% q/q). Current accounts of Individual Customers increased by PLN 1,168 million (+4,5% q/q).
- Term deposits of Institutional Customers increased by PLN 6,190 million (+36.6% q/q), and term deposits of Individual Customers slightly decreased by PLN 359 million (-1.5% q/q).



• In Q1 2024, deposits from Individual Customers increased by 1.6% q/q (+6.7% y/y) and from the public sector by 74.2% q/q (+49.7% y/y). Deposits of enterprises and farmers decreased by 6.4% q/q (+4.0 y/y) and 10.4% q/q (+27.0%), respectively.

31.12.23

30.09.23

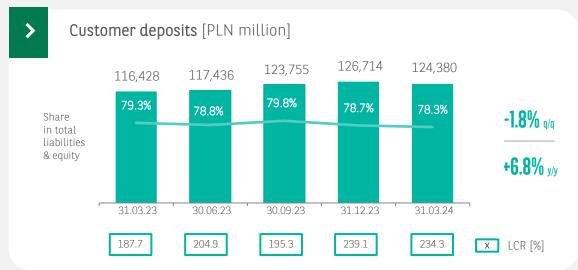
31.03.23

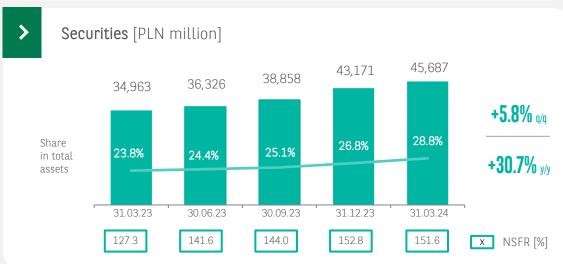
30.06.23

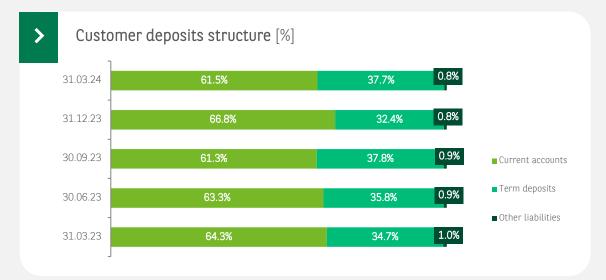
31.03.24

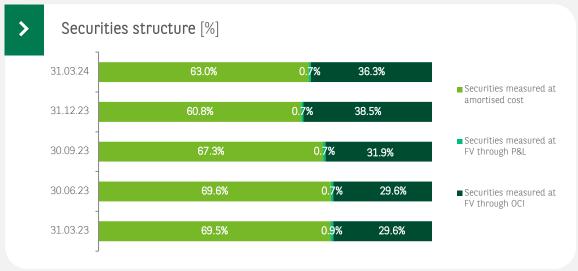
## Liquidity

Stable and diversified deposit base, growing level of liquid assets











## **Net banking income**

Net interest income as a main driver of net banking income

[PLN million]	Q1 2024	Q1 2023	change
Net interest income	1,402	1,200	16.9%
Net fee and commission income	335	325	3.1%
Net trading income	213	235	(9.1%)
Net investment income	4	(12)	-
Dividends	1	0	-
Hedging accounting	5	(18)	-
Result arising from the derecognition	(1)	4	-
Other operating income and expenses	(15)	(5)	218.4%
Net banking income	1,944	1,729	12.5%

- Increase in net interest income y/y due to higher income from investing surplus liquidity (from securities and reverse repo transactions), improvement of income on derivatives as part of fair value hedge accounting and decline in interest costs on Customer deposits. No positive impact of credit holidays in Q1 2024 (in Q1 2023, the impact of credit holidays was PLN +11 million).
- Increase in net fee and commission income mainly due to higher commissions for asset management and brokerage operations and in the banking card area.
- Decrease in the net trading income as a result of lower result on margin on currency and derivative transactions with Customers.

# **Consolidated P&L**

PLN thous.

Profit and loss account	Q1 2024	Q4 2023	Q3 2023	Q2 2023	Q1 2023
Interest income	2,505,718	2,557,190	2,482,114	2,441,413	2,346,543
Interest expenses	(1,103,742)	(1,135,800)	(1,117,390)	(1,201,700)	(1,146,943)
Net interest income	1,401,976	1,421,390	1,364,724	1,239,713	1,199,600
Fee and commission income	402,926	358,916	353,198	371,876	388,609
Fee and commission expenses	(67,841)	(67,815)	(66,356)	(63,937)	(63,529)
Net fee and commission income	335,085	291,101	286,842	307,939	325,080
Dividend income	786	311	6,372	3,871	327
Net trading income	213,253	194,118	272,632	249,443	234,588
Net investment income	3,829	(22,876)	6,211	6,053	(12,416)
Result on hedge accounting	5,121	(14,073)	(536)	1,343	(17,673)
Result on derecognition of financial assets measured at amortised cost due to significant modification	(691)	468	(7,890)	7,474	4,138
Other operating income	49,782	64,427	52,829	63,805	55,867
Net allowances on expected credit losses of financial assets and provisions for contingent liabilities	(96,365)	(74,349)	(11,370)	26,400	24,950
Result on legal risk related to foreign currency loans	(21,000)	(1,016,826)	(370,848)	(356,024)	(234,388)
General administrative expenses	(795,273)	(706,514)	(645,538)	(608,792)	(677,955)
Depreciation	(125,804)	(117,279)	(115,918)	(116,370)	(107,169)
Other operating expenses	(64,985)	(109,148)	(76,393)	(56,221)	(60,642)
Operating result	905,714	(89,250)	761,117	768,634	734,307
Tax on financial institution	(105,199)	(107,476)	(101,642)	(99,703)	(102,832)
Gross profit (loss)	800,515	(196,726)	659,475	668,931	631,475
Income tax	(209,927)	(183,839)	(213,996)	(209,284)	(143,490)
NET PROFIT (LOSS)	590,588	(380,565)	445,479	459,647	487,985



# **Assets**

PLN thous.

Consolidated statements of financial position	31.03.2024	31.12.2023	30.09.2023	30.06.2023	31.03.2023
ASSETS					
Cash and balances with the Central Bank	6,991,447	6,883,586	6,699,539	6,971,609	4,360,017
Amounts due from banks	13,390,827	17,963,948	16,195,371	11,833,618	12,977,201
Derivative financial instruments	2,998,009	3,146,745	2,797,626	3,257,019	2,988,424
Adjustment of fair value of the hedging and hedged item	108,751	94,496	125,440	32,618	18,789
Loans and advances to customers valued at amortised cost	85,575,554	85,594,516	86,017,265	86,264,579	86,998,811
Loans and advances to customers valued at fair value through P&L	593,189	653,582	729,446	785,242	860,314
Securities valued at amortised cost	28,784,864	26,246,278	26,158,895	25,299,601	24,311,008
Securities valued at fair value through P&L	308,228	291,351	290,465	270,197	301,637
Securities valued at fair value through the other comprehensive income	16,593,785	16,634,303	12,408,951	10,756,338	10,350,737
Intangible assets	916,565	936,024	851,904	825,006	803,323
Property, plant and equipment	979,966	959,923	987,967	1,022,783	1,063,160
Deferred income tax assets	653,839	766,504	778,997	849,596	898,540
Current income tax assets	1,294	4,730	26,316	20,257	18,202
Other assets	946,801	849,761	1,029,677	849,792	836,079
TOTAL ASSETS	158,840,119	161,025,747	155,097,859	149,038,255	146,786,242



# Liabilities and equity

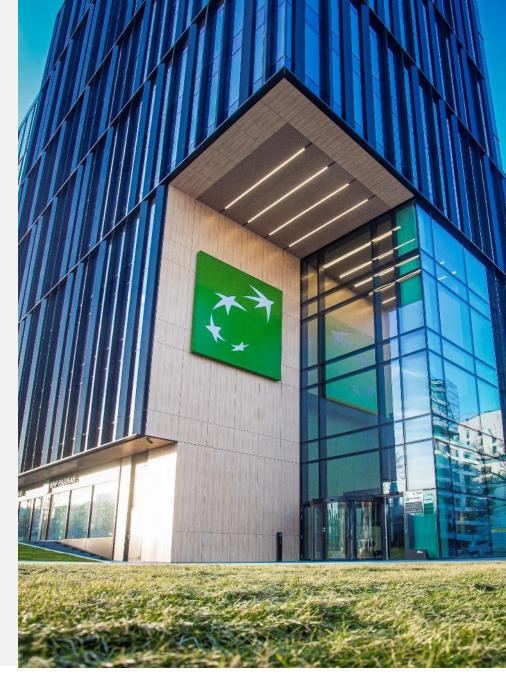
PLN thous.

Consolidated statements of financial position	31.03.2024	31.12.2023	30.09.2023	30.06.2023	31.03.2023
LIABILITIES					
Amounts due to the Central Bank	-	-	-	-	-
Amounts due to other banks	8,699,284	9,059,394	6,429,084	7,058,586	6,666,424
Adjustment of fair value of the hedging and hedged item	(55,830)	(7,365)	(245,848)	(275,213)	(365,682)
Derivative financial instruments	2,846,443	2,865,275	2,872,187	3,142,164	2,931,864
Amounts due to customers	124,837,420	127,174,831	124,223,279	117,911,920	116,912,395
Subordinated liabilities	4,291,446	4,336,072	4,415,727	4,337,381	4,404,398
Leasing liabilities	640,813	626,269	676,222	674,283	719,532
Other liabilities	2,508,485	2,191,890	2,328,802	2,462,420	2,320,595
Current income tax liabilities	44,331	376,736	276,659	202,796	280,936
Provisions	1,541,342	1,541,370	990,813	909,801	929,545
TOTAL LIABILITIES	145,353,734	148,164,472	141,966,925	136,424,138	134,800,007
EQUITY					
Share capital	147,677	147,677	147,677	147,677	147,593
Supplementary capital	9,110,976	9,110,976	9,110,976	9,110,976	9,110,976
Other reserve capital	3,527,091	3,525,056	3,523,460	3,521,971	3,144,026
Revaluation reserve	(532,929)	(566,754)	(676,064)	(745,913)	(912,591)
Retained earnings	1,233,570	644,320	1,024,885	579,406	496,231
retained profit	642,982	(368,226)	(368,226)	(368,226)	8,246
net profit for the period	590,588	1,012,546	1,393,111	947,632	487,985
TOTAL EQUITY	13,486,385	12,861,275	13,130,934	12,614,117	11,986,235
TOTAL LIABILITIES AND EQUITY	158,840,119	161,025,747	155,097,859	149,038,255	146,786,242



### **Disclaimer**

- This presentation constitutes neither a sales offer nor an invitation to submit an offer to purchase or subscribe for securities or financial instruments issued by BNP Paribas Bank Polska S.A. ("Bank"), nor any advice or recommendation with respect to the securities or other financial instruments issued by the Bank.
- This presentation may include forward-looking statements, future plans, perspectives and strategies, or intended events. The above statements cannot be treated as forecasts of the Bank or assurances regarding the expected performance of the Bank, as they have been drawn up on the basis of expectations, projections and data concerning future events.
- The expectations of the Bank are based on the current knowledge, experience and opinions of the Management Board of the Bank, depending on a number of factors which may result in the actual results achieved in the future being significantly different from the statements included herein.
- The Bank shall have no obligation to update or publicly announce any changes and modifications with respect to any claims concerning the future included herein.
- Neither the Bank nor any of its representatives, parent entities or subsidiaries shall be liable for any damage resulting from any use hereof or any information contained herein or otherwise in connection herewith.
- This presentation is not intended for publication or distribution in any countries where such publication or distribution may be prohibited in accordance with applicable laws.
- The presented data applies to the BNP Paribas Bank Polska S.A. Group.





### **Investor Relations Bureau**

2 Kasprzaka Street, 01-211 Warsaw relacjeinwestorskie@bnpparibas.pl www.bnpparibas.pl/en/investor-relations

BNP Paribas Bank Polska Spółka Akcyjna, with its registered office in Warsaw at ul. Kasprzaka 2, 01-211 Warsaw, entered into the Register of Entrepreneurs of the National Court Register (KRS) by the District Court for the capital city of Warsaw in Warsaw, 13th Commercial Division of the National Court Register, with KRS number: 0000011571, Tax Identification Number (NIP): 526-10-08-546, and a fully paid share capital of PLN 147.799.870.

